

IMPORTANT EVENT INFORMATION



DURBAN | 6 MAY | MOSES MABHIDA STADIUM

TICKET INFORMATION

VERY IMPORTANT:

- **ONLY** tickets purchased from Ticketmaster, the official ticketing agent may be presented.
- Ticketmaster tickets are not transferable and may not be resold or offered for resale.
- Tickets purchased from any 3rd party like Viagogo are **NOT** valid for entry and will be barred from entering the venue. Always make sure you only purchase tickets from the authorized ticketing agent.
- Tickets will be scanned and validated. Persons presenting a counterfeit or a non-valid Ticketmaster ticket will not be permitted access to the Pit Party and/or stadium.
- Only persons in possession of a valid event and Pit Party ticket will be allowed access to the Pit Party.
- No ticket collection on the day.
- Tickets may **ONLY** be purchased from Ticketmaster www.ticketmaster.co.za
- Please sit in your allocated seat during the event.
- No pass outs.

Disabled persons:

The venues are wheelchair-friendly with dedicated accessibility seating for fans. All fans with accessibility requirements can book their show tickets and parking tickets direct from Ticketmaster (www.ticketmaster.co.za). Each paid accessibility ticket is accompanied by a free accessibility assistant ticket, all tickets are sold on a first-come-first-served basis. Fans with accessibility requirements can only be placed in the designated accessibility area and will not be permitted in the standing or general seating area due to safety. Fans will be contacted directly by our customer service team within 5 days of purchase to confirm accessibility/wheelchair requirements, only after confirmation will the free assist ticket be issued. Ticketmaster will try its best to reseat fans should they incorrectly purchase accessibility/wheelchair seats, however, this will be based on availability.

ON ARRIVAL

Will there be road closures?

Yes, to assist with traffic flow roads around the stadium precinct and some access roads will be closed. The northern road adjacent the stadium will become a one-way in a westerly direction to assist parking off Isaiah Ntshangase Road.

Parking

Do not park alongside or in the streets surrounding the stadium as those parking illegally will be fined. Parking to the west of the stadium along Umgeni Road is not recommended. Patrons are requested to only use the designated parking areas provided by the event. Street parking is entirely at your own risk.

Stadium entrance points:

- **North** turnstiles are located on Isaiah Ntshangase (Walter Gilbert) Road adjacent to Moses Mabhida Station, opposite the Shark Cage.
- **South** turnstiles are located on Masabalala Yengwa (NMR) Avenue opposite Battery Beach Road. Take the ramp up next to Big Rush or the stairs/ ramps from People's Park.
- **Pit Party** entrance is from People's Park East Parking at the bridge over the road

Are there any transport options?

Taxi plus lift collection and drop off zone

Visit the designated area over the road from the stadium at Kings Park Swimming Pool. Look out for signage.

Uber / drop off and collection zone

Adjacent to the Sharks ticket office on Isiah Ntshangase Road

Parking

1. **Pre-Paid Premium** Parking at Suncoast.
2. **General Stadium Parking.** Old Drive-In site, entrance off Sylvester Ntuli Road.
3. **VIP parking** at Retail Entrance off Isaiah Ntshangase Road. VAP issued by Event Organiser to be displayed in the windscreen
4. **Suite parking** at Retail Entrance off Isaiah Ntshangase Road. VAP issued by Event Organiser to be displayed in the windscreen

How do I book parking? Book via www.ticketmaster.co.za **CLICK HERE TO BOOK NOW**

Disabled parking

Retail Undercover parking accessible off Isiah Ntshangase Road

Disabled access

Security/ ushers will direct patrons to parking zone and lifts. Take lifts up to Level 5, dedicated disabled spaces co-located with seats for carers is located in blocks 501 and 506.



IMPORTANT EVENT INFORMATION

EVENT INFORMATION

Don't forget to bring with you on the day: your tickets and ID (if you intend to consume alcohol)

What is the age restriction?

No children under the age of 3 years (due to hearing risks).
For safety reasons, no unaccompanied minors are permitted.

Is the event wheel-chair friendly?

Dedicated wheelchair areas are available at each venue with specific tickets purchased from Ticketmaster

Is Monster Jam noisy?

The super-charged engines are very noisy so we encourage fans to wear earplugs or earmuffs so that your family can enjoy the fun while reducing exposure to high levels of noise.

Can I buy merchandise?

A large choice of Monster Jam merchandise is available for purchase at the event. No hawkers, only registered contracted suppliers. Monster Jam Souvenirs and merchandise may be purchased on-line from the Monster Jam Superstore at <https://www.monsterjamsuperstore.com>.

Can I bring my camera?

Still cameras are permitted, provided that they are non-professional cameras and the photos are intended for personal use only. Camera's with a detachable lens or a SLR (Single Lens Reflex) type are regarded as professional. No video cameras of any kind or recording devices including tablets and iPads are allowed into the arena. You will not be allowed to capture the show unless you are an accredited photographer/videographer with a recognised publication or media owner.



Can I bring my own food and beverages?

Own food and beverages including alcohol, picnic boxes and braais are not permitted. There is a choice of beverages and snacks on sale at each venue. No drinking will be allowed in any areas other than the licensed public bars outside and inside the stadium. Security will confiscate any alcohol in the car parks, and refuse entry into the venue to any persons that are intoxicated.

Which items are prohibited?

In addition to recording devices, professional cameras, own food and beverage, gazebo's, umbrellas, prams, items as glass, selfie sticks, chairs, weapons of any description, flares, fireworks, laser pointers, loud hailers, flags and flagpoles, whistles or similar musical instruments, sharp objects, illegal substances and additional items prohibited by the stadiums. Containers or other heavy and/or sharp objects, which could potentially be used as projectiles (excluding sunglasses, binoculars and prescription or reading glasses) Animals are not permitted with the exception of legitimate guide/working dogs. Any item intended for distribution, hawking, selling, offering, exposed for sale or on display for marketing or promotional purposes.

Which personal items/types of bags are allowed into the stadium?

One small bag per person (able to fit under the patron's seat) that may be searched upon entry.



IMPORTANT EVENT INFORMATION

What is the best way to dress for a Monster Jam show?

Dress comfortably, practical shoes are recommended to safely navigate the steps at a venue. Proper attire, including shoes and shirts, must be worn at all times. If possible rain is forecast, pack a rain jacket (no umbrellas). All of our shows offer a casual, family-oriented environment.

Is ear protection available for purchase at the event?

Bring your own or our concessions staff sell Monster Jam novelty ear protection and disposable ear plugs while supplies last at each event.

Are pyrotechnics used during the event?

Yes! Our Monster Jam shows may use Pyrotechnics before, during and at the conclusion of our events.

Can I leave the arena and come back in?

The stadiums do not allow re-entry. Once you are in, you are in for a great time at our events! Most families in between the Pit Party and main events can enjoy the concessions, introductions and other announcements made prior to the main event.

Is smoking permitted?

The event has a strict 'No Smoking' Policy and urges patrons to adhere to these smoke-free restrictions within the stadium.

Are ATM's available? Yes

Can you make a public announcement for a birthday or special personal message?

Owing to the nature of the event personal requests can't be entertained.

JUDGING THE EVENT

At Monster Jam, YOU are the judge. Throughout the competition, you'll be asked to be part of our judging panel to determine the winner. There's no other sport that puts the scoring into the hands of the fans like Monster Jam. It's fun and it's simple.

Getting started

- Enter www.JudgesZone.com into your browser. Make sure your privacy setting is off.
- Next enter the three-digit code for the show you are watching, provided by your hosts to get you started.
- Once you've entered the code, you'll see a screen that allows you to move the BKT tyre up or down to register a score. You'll see the score change as you move the tyre up and down. Now you are ready to participate.
- When the Monster Jam truck has completed its run, whether it's Two-Wheel Skills, Donuts or Freestyle, listen for the cue to enter your score. You'll only have 20 seconds to make your decision, so don't wait to the last second. Simply select your score and hit the "Submit" button. Your score goes to the scoring central location and the average score will be displayed before the next competition. The Monster Jam truck with the highest average score wins the competition.

How are points scored?

Points are awarded based on performance. The winner of the competition will receive top points with the remainder of the field getting fewer points than the truck that finished higher.

Point values can vary with the competition.

Who gives the points and picks a winner? YOU DO!!

Audience members view the competition and assign a value to the performance. Each judge can score from 1 (lowest) to 10 (highest). Once scores are reported, the average score is given.



IMPORTANT EVENT INFORMATION

THE PIT PARTY

What can we expect at the Pit Party?

The Pit Party provides each pass holder the opportunity to meet some of the drivers and see some of the trucks up close. Be sure to arrive early to avoid disappointment in case any drivers need to leave early due to restrictions and/or operational requests. Monster Jam fans will also see some of the hottest cars including slammed, custom and stance cars. The array of exhibitors showcasing their products and brands includes show cars and the formidable Monster Energy Rig Riots. We will also have other attractions for your family to enjoy. Food and beverages will be on sale to add to your Pit Party experience.

IMPORTANT INFORMATION: A combined event and Pit Party ticket must be purchased. Scanning and validation of both tickets will take place on arrival.

What time is the Pit Party?

Avoid the rush and arrive early. The Pit Party opens at 1pm and closes at 4pm. Final entry is at 3:30pm. Latecomers cannot be accommodated. The Monster Jam drivers depart from the Pit Party at 3:30pm.

Where is the Pit Party located?

The Pit Party will take place at People's Park, a separate location near the stadium.

What items can not be brought into a Pit Party?

Food and beverages are not allowed into the stadiums, as well as any glass, chairs, umbrellas, weapons, praams, illegal substances and additional items prohibited by the stadiums. Additional information can be found on the relative stadium website.

What can we do in the time between the Pit Party and the Monster Jam event?

As the Pit Party begins to wind down, fans of our events head into their seats and enjoy access to the venue amenities such as concessions, local sponsors, possibly viewing practice runs, driver and fan interviews and opening ceremonies. Gates for the Monster Jam event open at 4pm.

FEEDBACK

How can I email my comments directly to the producers of Monster Jam?

Please email any comments to Showtime Management, the official promoter of Monster Jam South Africa info@showtime.co.za

Who do I contact regarding a question or comment about Monster Jam?

You may contact us directly by email at CustomerServiceEurope@feldinc.com.

